TechnologyOne

# Property & Rating
## Connecting customers, property and community

Manage your property, land, people and addresses from a centralised system while delivering service that exceeds expectations. Use powerful capabilities for revenue, billing and regulatory management to meet customer and community needs.

Spend less time on administration and more time implementing effective decisions to support your community. Deliver superior customer service with the flexibility to respond promptly to evolving business and customer demands.

# Overview

Meet the needs of stakeholders by providing access to services and information on a 24/7 basis. TechnologyOne Property & Rating empowers the community to complete tasks usually undertaken by back-office administration staff.

**Centralise debt management and reconciliation**
Centralise revenue raising and collection processes to offer flexible billing options and powerful reporting tools, completing the revenue management cycle. Automate alerts and reports to notify relevant staff of proactive actions and early warnings.

**Give your customers 24/7 self-service access**
Meet community demands for greater access to services and information on a 24/7 basis. Improve productivity by empowering your community to access information and complete tasks usually undertaken by administrative and customer service personnel.

**Manage property and customers**
Access all information relating to property, land, people and addresses from a centralised, single repository. Remove data duplication, reduce processing times and increase efficiencies.

**Consult with your community**
Consult with your community through direct engagement seeking feedback for key business processes and corporate planning requirements. Electronically record the initial submission, track and manage the assessment and provide instant real-time reports on all submissions and assessments.
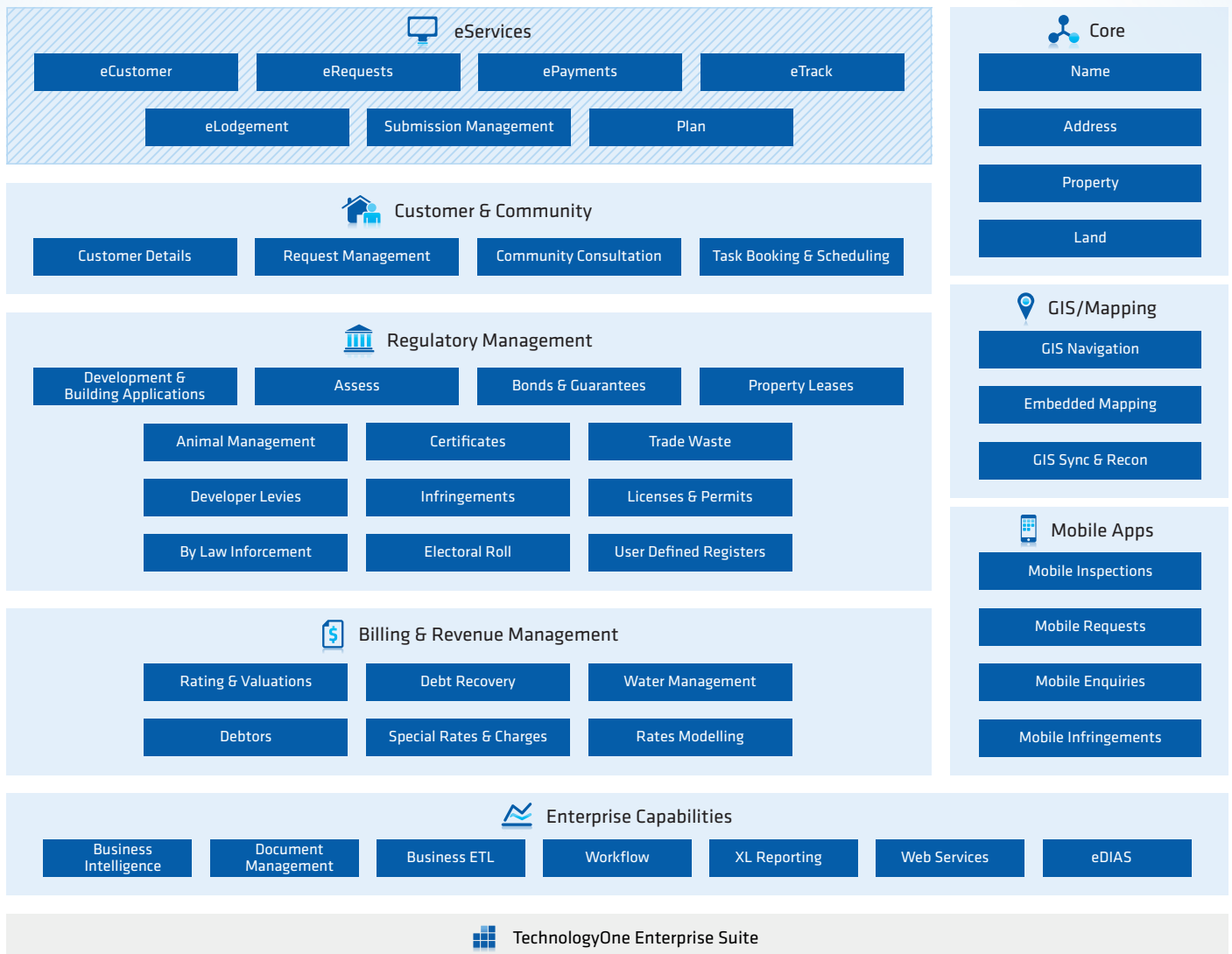
# Property & Rating enables you to...

- Seamlessly share and use data within the TechnologyOne suite
- Easily access information from one central location
- Access spatial analysis of property related data
- Access, analyse and report real-time information

- Track submissions, requests and lodgements
- Easily manage associations and navigation between core records
- Engage the community and seek feedback on development applications
- Enhance user experiences with online customer self-service functionality

- Access services and information on a 24/7 basis
- Generate and issue infringement tickets from the field
- Make payments for all account types
- Gain visibility of resources and assigned work

Our enterprise software enables access from any device, any where, any time; and either on premise or via the TechnologyOne Cloud.

# Property & Rating modules

## eServices

| | | | |
|---|---|---|---|
| eCustomer | eRequests | ePayments | eTrack |
| eLodgement | Submission Management | Plan | |

## Customer & Community

| | | | |
|---|---|---|---|
| Customer Details | Request Management | Community Consultation | Task Booking & Scheduling |

## Regulatory Management

| | | |
|---|---|---|
| Development & Building Applications | Assess | Bonds & Guarantees | Property Leases |
| Animal Management | Certificates | Trade Waste |
| Developer Levies | Infringements | Licenses & Permits |
| By Law Inforcement | Electoral Roll | User Defined Registers |

## Billing & Revenue Management

| | | |
|---|---|---|
| Rating & Valuations | Debt Recovery | Water Management |
| Debtors | Special Rates & Charges | Rates Modelling |

## Core

| |
|---|
| Name |
| Address |
| Property |
| Land |

## GIS/Mapping

| |
|---|
| GIS Navigation |
| Embedded Mapping |
| GIS Sync & Recon |

## Mobile Apps

| |
|---|
| Mobile Inspections |
| Mobile Requests |
| Mobile Enquiries |
| Mobile Infringements |

## Enterprise Capabilities

| | | | | | | |
|---|---|---|---|---|---|---|
| Business Intelligence | Document Management | Business ETL | Workflow | XL Reporting | Web Services | eDIAS |

TechnologyOne Enterprise Suite

For more information, visit TechnologyOneCorp.com

# Our approach



## Market Focus & Commitment
## Power of One
## Enterprise Vision
## Transforming business, making life simple
## Power of Evolution
## Simplicity, not Complexity

## Our enterprise vision

**The power of a single, integrated enterprise solution**

Experience the power of a single, integrated enterprise solution built on a single modern platform with a consistent look and feel.

## Market focus and commitment

**Preconfigured enterprise software solutions reduce time, cost and risk**

A deep understanding and engagement with our seven key markets means we can deliver to our customers integrated, preconfigured solutions that provide proven practice, streamline implementations and reduce time, cost and risk.

## The power of one

**One vision. One vendor. One experience.**

When you invest in a TechnologyOne solution you benefit from a direct relationship with us every step of the way. We do not use implementation partners or value-added resellers. We take complete responsibility for building, marketing, selling, implementing, supporting and running our enterprise solution for each customer to guarantee long-term success.

## The power of evolution

**An enterprise solution that adapts and evolves**

Substantial investment into R&D each year means we provide our customers a strong, continuing competitive advantage through an enterprise solution that adapts and evolves by embracing new technologies, concepts and innovation.

## Simplicity, not complexity

**Enterprise software, incredibly simple**

Software that embraces consumer concepts and expectations to deliver solutions that are incredibly easy to use and remove complexity.

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**TechnologyOneCorp.com**

Australia | New Zealand | South Pacific | Asia | United Kingdom

**technologyone**
Transforming business, making life simple