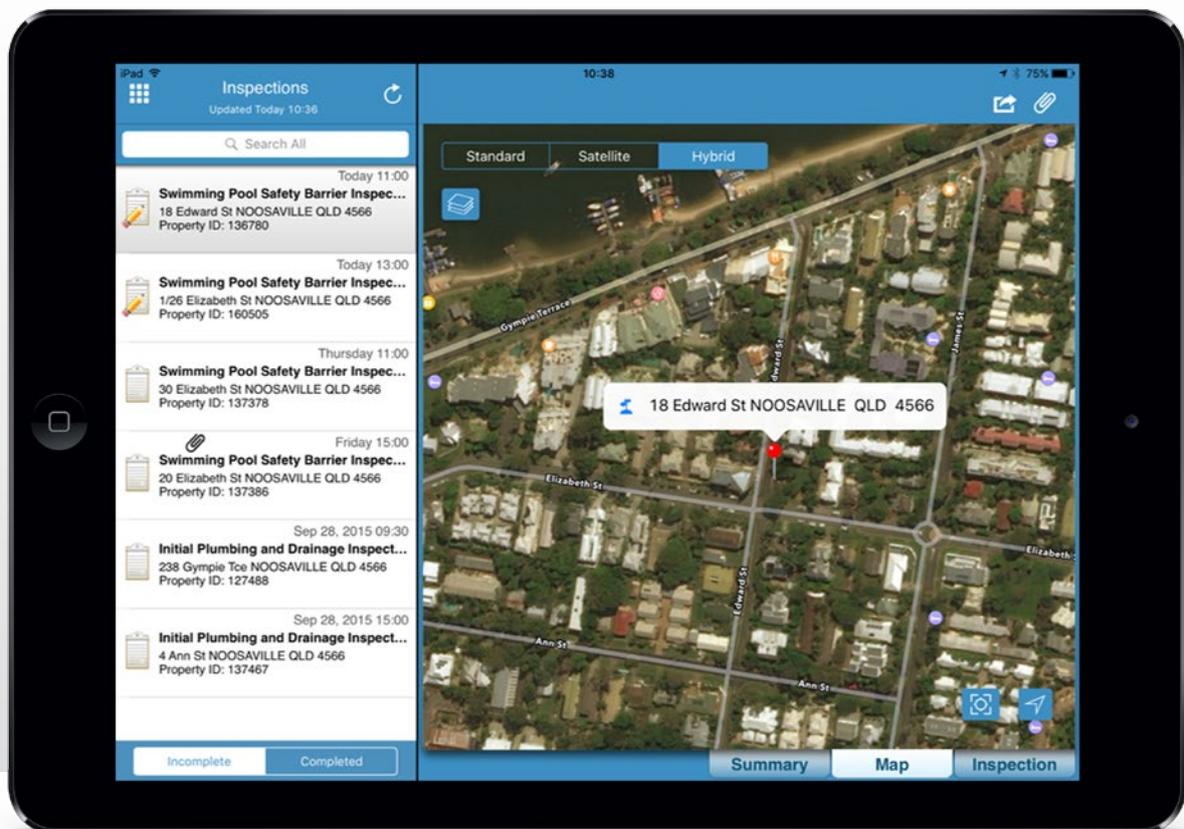## Property & Rating
Mobile solutions

A solution suite to enable field workers to efficiently operate using mobile devices for conducting inspections, submitting requests and responding to requests and enquiries, even while offline.

Key features and benefits

- Easy to use in the field, with intuitive design and automatic sync

- Enables faster response to customer requests

- Reduce duplication of data entry

- Prompted data entry to guide officers through decision making

- Streamline management, compliance and reporting

technology**one**
Transforming business, making life simple

Property & Rating mobility modules are designed for field staff to access and record information accurately and easily while conducting their day to day roles in the field.

Record information once, accurately and securely
Directly enter information into an electronic format in the field, avoiding issues of security and accuracy that arise from double entry.

Improve field worker productivity
Reduce travel and administration costs with access to real time information and the ability for staff to start and end their day 'on the road'. Improve service levels by maximising time spent in the field.

Uninterrupted workflow, even in low coverage
Access an 'occasionally connected' model where network outages will not interrupt workflow. Outside of coverage areas, all applications remain available so that data can be entered as usual. As soon as coverage improves, updates can occur.

Integrated mapping for improved accuracy
Spatially locate customer requests on a map and view nearby items such as animal records, applications, inspections, with satellite imagery.

Overview of mobile modules

Mobile Inspections - The Mobile Inspections module manages regulatory and compliance inspections and allows officers to receive, display and complete their inspections on a mobile device. Officers can work offline uninterrupted and sync completed inspections when connection is re-established. Officers can access information such as property address, past inspection details and regulatory conditions to complete the inspection from their device, and accurately document the inspection by adding attachments such as photos, hand written notes, signatures, drawings, voice annotations, sound and video. Officers can complete a checklist and/or condition based inspection using the Mobile Inspections module. Mobile Inspections provides the ability to print or forward inspection results by email.

Mobile Enquiries - Enable staff to search properties, people, animals, requests and applications while in the field. Setup pre-defined searches or saved searches by user. "Near me" functionality uses integrated maps to display all properties,

land and animals near the user at a particular time. Advanced search options can be used to refine the search filters.

Mobile Requests - Enable staff to submit, receive and respond to customer requests in the field, with the ability to upload photos, videos and audio. Provide users with a unified view of inspections and requests assigned to them. Managers can see completed requests in the Property & Rating system in real-time and schedule new requests appropriately. Whether on mobile or desktop, the layout adapts to fit the screen to show the familiar who, where, what and why sections.

Property & Rating mobile solutions run on Windows and iOS devices.

*Refer to our **Mobile Infringements** fact sheet for information on the solution that enables operational staff to issue infringements in the field.*