

TechnologyOne

Enterprise Cash Receipting

City of Fremantle reaps benefits with Enterprise Cash Receipting



“ECR has been a great step forward for the organisation. My advice is to just get on board and start using ECR as soon as you can.”
Jeremy Kemp, Business Systems Coordinator



5 minutes to complete end-of-day banking processing

“The impact on the accuracy and ease of processing payments has been dramatic. The time required for end of day reconciliation has been reduced by 60% and accuracy has increased through simplified receipting processes.”

Jon Shields, Coordinator Customer Services



Instant receipting - reduced from a couple of minutes per customer

“EFTPOS integration has really sped up receipting, which is a better experience for our customers. Our customer service team also find it much easier to process payments.”

Jeremy Kemp, Business Systems Coordinator

Dramatically simplified end-of-day banking with a 2 page manual



“Our customer service staff love ECR because it is more intuitive and easier to use, so it makes their job easier.”

Jeremy Kemp, Business Systems Coordinator

1 day for full training



“ECR is easy to learn how to use; no more confusing long lists of mnemonic codes to remember! I have had no trouble in training new cashiers; everyone I have taught could use ECR to process payments after their first day.”

Lani Levi, Customer Services Officer

Enterprise Cash Receipting (ECR) provides a single collection point for billing and direct transactions across multiple systems and business areas. ECR integrates in real-time with all TechnologyOne products and third-party systems.

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Transforming business, making life simple